

Mike Nxele

Mike Nxele is a Human Resources Officer in the Human Capacity Building Division (HCB) of the ITU at the Headquarters in Geneva. He is responsible for, among other things, providing assistance to the ITU membership in the areas of Human Resources Development, Organizational Development and Managerial Development.

Mike's career in telecommunications spans a period of eighteen years, all of which was in the field of human resources management and capacity building. He was the Head of Human Resources for the Zimbabwe Posts and Telecommunications Corporation (ZPTC) the fixed incumbent operator in Zimbabwe, for 10 years in the 90's, during which time the organization went through major challenges associated with restructuring and the opening up of the sector to competition.

Mike later joined the ITU as the Coordinator of the Centre of Excellence project for English speaking countries in Africa, based in Nairobi, Kenya. He held this position for six years, from 2001 to early 2007, before moving to the ITU Headquarters in Geneva.

During his time as Project Coordinator in Nairobi, Mike had the privilege to interact with many players in the telecommunications sector in Africa, and in particular within the HR fraternity. He was also able to support many of them in their transformation processes through advisory support and training programs and workshops he facilitated. He has delivered a number of workshops in Africa and the Middle East in the area of Human Resources Development.

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