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Jonathan worked with Soft-Tech consultants in Dar es Salaam, Tanzania prior to joining KIST. He worked in the training department and trained students undertaking the Advanced Diploma in IT & HND in Business Information Technology & Software Engineering who after completion were awarded Diplomas by the Business & Technician Education Council (BTEC). In 1997, he moved to Kigali, Rwanda and became one of the founders of KIST. Jonathan was involved in setting up a supporting department of Computer Science which later on became full fledged department of CEIT.

He received his Bachelor of Science with Computer Science from University of Dar es salaam, Tanzania, his home country, and Master's Degree of Communications Management at KIST and, is currently researching on the 'Challenges of Knowledge Transfer to Africa' as partial fulfillment of his MSc. in Engineering and Manufacturing Management (EMM) at Coventry University, UK.

In 1998, Jonathan was privileged to attend ISOC workshop on Host-based Internetworking Technology and conference in Geneva, Switzerland. Jonathan also undertakes IT Support Services and consultancy and also manages the KIST Campus Network with the support of a number of ICT technicians.