



**ITU Global Symposium
Human Capital Development
Coventry, United Kingdom,
21-25 July 2008**



LIST OF DOCUMENTS

No.	Origin & Author/Presenter	Title
1.	Mr. Mario Maniewicz ITU Geneva	Developing Human Capital through Blended Learning
2.	Mr. Gabriel Solomon GSM Association London	Connecting the World: Policy Priorities
3.	Mr. Sung Nam Choi / Mr. Yongjun Cho Agency for Digital Opportunity and Promotion Korea	Korea ICT Policy - Retrospect and Prospect
4.	Mr. Bharat Vagadia Telecom Policy and Strategy Consultant United Kingdom	Policy and Strategic Challenges from New Business Models in Telecommunications: Implications for HR Management
5.	Ms Sarah Kiyangi Kaweesa Uganda Telecom Ltd Uganda	Business Transformation - The Uganda Telecom Ltd Case Study
6.	Mr. Jadumani Jena Cellular Operators Association India	Telecom Centers of Excellence: The Indian Experiment for Rural Telecom
7.	Mrs Yvette Ramos HR Consultant France	An Integrated Approach to the Management of Human Capital in Organizations
8.	Prof. Ian Lloyd Strathclyde Law School United Kingdom	Using the Internet to Deliver Legal and Regulatory Education
9.	Mr. Barry Kingsland Cable and Wireless United Kingdom	Regulation and Policy
10.	Mr. Julian Bishop GSM Association London	The Mobile Operator of the Future: What Skills & Organisational Structure Will it Need?
11.	Mrs Melissa Harris Telecom Training Corporation USA	Training as a Tool for Human Capacity Building
12.	Julio Villalobos Urbina Subsecretaría de Telecomunicaciones Chile	Application of Technology in the Human Resources Department
13.	Dr. Keith Dickerson British Telecom United Kingdom	NGN ICT Standards, Climate Change and Dematerialization
14.	Mrs Narine Abazian HR Consultant Armenia	HR Strategic Readiness for Building the Information Society at National Level
15.	Ms Feng Zhu Ministry of Industry and Information China	The Human Resource Development Practice of Information Industry of China
16.	Prof. Jianqiu Zeng Beijing University of Post and Telecommunications (BUPT) China	Chinese Challenges Regarding Policy and Regulation in Telecom Industry

No.	Origin & Author/Presenter	Title
17.	Mr. Dievis Ruiz González Gran Kaiman Teleco S.A. Cuba	Human Capital Development in a High Technology Company
18.	Prof. Ian Marshall University of Coventry United Kingdom	Serious Games in Developing Human Capital
19.	Mr. Mike Nxele ITU Geneva	Challenges of Talent Acquisition and Retention in an Era of Brain Drain
20.	Mr. Nguyen Manh Trung Ministry of Information & Communications Vietnam	Policy and the Challenges of Human Resources Management and Development in Telecoms and Informatics Industry in Vietnam
21.	Ms Emmy Mapurisa / Avilla Goba NetOne Cellular (Pvt) Ltd Zimbabwe	Strategies for Retaining Skills within Net One
22.	Ms Deborah Naatujuna Makerere University Uganda	Strategic Human Resources Management: Moving towards a Sustained Competitive Niche
23.	Mrs Ruth Ball Talkchange Ltd United Kingdom	Career Corridors-Helping People to Exit Organizations with a Positive Mindset during a transformational reorganisation
24.	Dr. Amara Soumah ITU Dakar	ITU Strategic Plan and Regional Initiatives for Africa
25.	Prof Elifas Bisanda Open University Tanzania	Opportunities for Knowledge Transfer Through Open and Distance Learning in Sub-Saharan Africa
26.	Mr. Baharul Islam South Asia Development Gateway India	Developing Human Capital for Online Service Delivery Initiatives in Least Developed Countries: Challenges and Opportunities
27.	Prof. Jintong Lin Beijing University of Post and Telecommunications (BUPT) China	Knowledge Transfer Between Asian Communities
28.	Prof. Derek Godfrey New Bucks University United Kingdom	Creating Business Advantage Through ICT
29.	Mrs María Elena Deulofeu Crespo Fordes Cuba	Training and Development as Part of Strategic Management of Human Capital in the Telecommunication Sector in Cuba
30.	Mr. Jonathan Mwakijele KIST Rwanda	The Challenges of Knowledge Transfer to Africa
31.	Dr. R. Lalthangliana Ministry of Education, Mizoram State India	Leveraging ICT for Developing Human Capital in Least Developed Marzinalized States: A case of Mizoram
32.	Mr. Mohamadou Saibou ESMT Dakar	Connect Africa: role and Contribution of ITU Centres of Excellence
33.	Mr. Jacob Munodawafa Southern Africa Telecommunications Association (SATA) Maputo	SADC Project on Human Capital Development for Southern Africa Telecommunications Association (SATA): Centres of Excellence
34.	Mrs Riham Moawad Information Technology Institute Egypt	A National HR Capacity Building Initiative: A Case Study from Egypt
35.	Ms Sawsan Siddig El-Hadi National Telecommunications Corporation (NTC) Sudan	ICT Infrastructure Development and Human Capacity Building in Sudan

No.	Origin & Author/Presenter	Title
36.	Mr. Petro Vorobiyenko Odessa National A.S. Popov Academy of Telecom State Department of Telecommunication and Informatization Ukraine	The Way of Testing Results Interpretation for Giving Employment Purposes

INFORMATION DOCUMENTS

1.	Draft Agenda of the 2 nd Meeting of the TDAG Working Group on Human Resources Development (WGHRD)
2.	Draft Questionnaire on Information about HRD/HRM Current and Future Needs and Priorities in a Converged, Competitive telecommunication / ICT Environment