



**ITU GLOBAL SYMPOSIUM
Human Capital Development
Coventry, United Kingdom
21 to 25 July 2008**



PROGRAMME

	Policy and Regulatory Challenges	Technology Trends and Related HR Requirements	Strategic HR Management	ICT Applications and their Impact on Human Capital	Knowledge Transfer
Morning	Monday, 21st July	Tuesday, 22nd July	Wednesday, 23rd July	Thursday, 24th July	Friday, 25th July
08:30 – 09:00	Registration	The Mobile Operator of the Future: What Skills & Organisational Structures will it need? - Mr Julian Bishop, HR Director, GSM Association, London	Challenges of Talent Acquisition and Retention in an Era of Brain Drain - Mike Nxele, Human Capacity Building Division, Telecommunication Development Bureau, ITU, Geneva.	Opportunities for Knowledge Transfer Through Open and Distance Learning in Sub-Saharan Africa - Prof Bisanda, Deputy Vice Chancellor, Open University, Tanzania.	Leveraging ICT for Developing Human Capital in Least Developed Marginalized States: A case of Mizoram - Dr R Lalthangliana, Minister, of School Education, Government of Mizoram, India
09:30 - 10:30	Opening Ceremony Master of Ceremony - Mario Maniewicz, Chief, Policies and Strategies Department, Telecommunication Development Bureau ITU, Geneva Welcoming Speech - Mr Sami Al Basheer Al Morshid, Director, BDT, ITU	Training as a Tool for Human Capacity Building - Melissa Harris, President, Telecom Training Corporation, USA	Policy and the Challenges of Human Resources Management and Development in Telecoms and Informatics Industry in Vietnam - Nguyen Manh Trung, Expert Human Resources Management, Vietnam	Developing Human Capital for Online Service Delivery Initiatives in Least Developed Countries: Challenges and Opportunities - Baharul Islam, CEO, South Asia Development Gateway, India	Connect Africa: Role and Contribution of ITU Centres of Excellence - Mohamadou Saibou, Director, ESMT, Dakar
	Key Note Speech – Prof Romain Murenzi, Minister in President's Office in charge of Science, Technology Scientific Research and Information Communication Technologies, Rwanda Symposium Overview - Prof David Mellor, OBE, Chairman, UKTA	NGN ICT Standards, Climate Change and Dematerialisation - Dr Keith Dickerson, Head of Global Standards, BT, U.K.	Strategies for Retaining Skills within Net One, Zimbabwe - Emmy Mapurisa, Human Resources Manager, NetOne, Zimbabwe.	Knowledge Transfer Between Asian Communities - Prof Jintong Lin, President, Beijing University of Post and Telecommunications (BUPT), China	SADC Project on Human Capital Development for Southern Africa Telecommunications Association (SATA): Centres of Excellence - J. Munodawafa, Executive Secretary, SATA, Maputo.

10:30 – 11:00	Coffee Break Kindly sponsored by TRNC Telecommunications Office	Coffee Break Kindly sponsored by TRNC Telecommunications Office	Coffee Break Kindly sponsored by TRNC Telecommunications Office	Coffee Break Kindly sponsored by TRNC Telecommunications Office	Coffee Break Kindly sponsored by TRNC Telecommunications Office
	<p>Developing Human Capital through Blended Learning. ITU - Mario Maniewicz, Chief, Policies and Strategies Department, ITU, Geneva</p> <p>Connecting the World: Policy Priorities - Gabriel Solomon, Senior Vice President, GSM Association, London</p> <p>Korea ICT HRD Policy - Retrospect and Prospect- Yongjun Cho, Executive Director, Bridging the Digital Divide, Korea Agency for Digital Opportunity and Promotion, Korea</p>	<p>HR Strategic Readiness for Building the Information Society at National Level- Narine Abazian, HR Consultant, Armenia</p> <p>The Human Resource Development Practice of Information industry of China - Feng Zhu, Director, Division of Professionals, Ministry of Industry and Information, China</p> <p>Human Capital Development in a High Technology Company - Dievis Ruiz Gonzalez, Human Capital and Organizational Development Director, Gran Kaiman Teleco, S.A., Cuba</p>	<p>Strategic Human Resource Management: Moving towards a Sustained Competitive Niche - Deborah Naatujuna ,Program Coordinator, Makerere University, Uganda</p> <p>Career Corridors-Helping People to exit Organizations with a Positive Mindset during a transformational reorganization. Ruth Ball, Consultant, Talkchange Ltd, U.K.</p> <p>ITU Strategic Plan and Regional Initiatives for Africa, Dr A Soumah, Senior Advisor, ITU., Dakar</p>	<p>Creating Business Advantage Through ICT - Prof Derek Godfrey, Pro Vice Chancellor Buckinghamshire New University, U.K.</p> <p>Training and Development as Part of Strategic Management of Human Capital in the Telecommunication Sector in Cuba - María Elena Deulofeu Crespo, General Director, Fordes, Cuba</p> <p>The Challenges of Knowledge Transfer to Africa - Jonathan Mwakijele, MCM Programme Coordinator, KIST, Rwanda</p>	<p>Work of the UKTA, Prof David Mellor</p> <p>Results of the Working Groups and Closing Ceremony</p> <p>Results of the Working Groups and Closing Ceremony</p>

12:30 – 14:00	Lunch Break.	Lunch Break	Lunch Break	Lunch Break	Lunch Break
	<p>Policy and Strategic Challenges from New Business Models in Telecommunications: and its Implications for HR Management - Bharat Vagadia, Telecom Policy and Strategy Consultant, U.K.</p> <p>Business Transformation - the Uganda Telecom Ltd Case Study - Sarah Kiyingi-Kaweesa, Chief Human Resources and Administration, Uganda Telecom Ltd, Uganda</p> <p>Telecom Centers of Excellence, India: The Indian Experiment for Rural Telecom, Jadumani Jena, Director ,Telecom Centers of Excellence, Cellular Operators Association, India</p>	<p>A national HR Capacity Building Initiative: A Case Study from Egypt - Eng Riham Moawad, Information Technology Institute (ITI), Egypt</p> <p>ICT Infrastructure Development and Human Capacity Building in Sudan - Ms Sawsan Siddig E - Hadi, National Telecommunications Corporation (NTC), Sudan</p> <p>Serious Games in Developing Human Capital - Prof Ian Marshall, Pro Vice Chancellor, University of Coventry, U.K.</p>	<p>HRD Working Group Topic 2 Towards an E-learning Culture</p> <p>2nd Meeting of WGHRD</p>	<p>HRD Working Group Topic 3 The Future of ICT Capacity Building. Where Do We Go From Here?</p>	
15:30 – 16:00	Coffee Break Kindly sponsored by UKTA	Coffee Break Kindly sponsored by UKTA	Coffee Break Kindly sponsored by UKTA	Coffee Break Kindly sponsored by UKTA	Coffee Break Kindly sponsored by UKTA
	<p>An integrated Approach to the Management of Human Capital in Organizations- Yvette Ramos, HR Consultant, France</p> <p>Using the Internet to Deliver Legal and Regulatory Education - Prof Ian Lloyd, University of Strathclyde, U.K.</p> <p>Regulation and Policy – Barry Kingsland- Director Networks Strategy and Economics Cable and Wireless, U.K.</p>	<p>HRD Working Group Topic 1 Human Capital Building Challenges in a Converged Environment</p>	<p>HRD Working Group Topic 2 Towards an E-learning Culture</p>	<p>HRD Working Group Topic 3 The Future of ICT Capacity Building. Where Do We Go From Here?</p>	
18:00+	Dinner Kindly Hosted by Cable & Wireless	Dinner Kindly Hosted by Coventry University		Dinner Kindly Hosted by UKTA	