

Deborah Naatujuna is currently a Program Coordinator of the CCNA (Cisco certified Network Associate) course at faculty of Computing and Information Technology, Makerere University. CCNA Programme trains students to install, configure and operate Local and Wide Area Networks (LANs and WANs). The focus then is on developing those skills that enable one to implement, monitor and troubleshoot simple networks in an environment using Cisco Routers and Switches.

She holds a Master's degree (Master of Science in Computer Science-Distinction) from Makerere University in 2006 and has covered several computational courses at a masters' level and while doing professional training including Project Management. In 2003 she received her Bachelor of Science with education in Mathematics and Physics from Mbarara University of Science and Technology in Uganda.

In 2005, she had an opportunity to present a research paper (extract from Master degree Research), on business process modeling entitled; **An E-commerce Framework for improving business processes in Corporate organizations**", in Makerere University Kampala. This was the 1st annual international Conference sponsored by SIDA SAREC on Sustainable ICT capacity in developing Countries the theme was Strengthening Research Networks in developing countries.

In 2006, she participated in the Conference Research on **Enhancing Female Academic Staff participation in Research at Makerere University** (July 2006).

She also participated in Cisco Africa Safari, Educating the Architects of the Networked economy organized by Cisco Systems in Nairobi, Kenya, March 2007.

In 2007, she was a Participant and an Award Winner on behalf of Academy in International Academy Conference, **Strengthening the Community through Partnerships and Teamwork** organized by Cisco Systems in Istanbul-Turkey, October 2007.

While working as Program lead, she is actively involved in spearheading the program's success, training, mentoring and providing support to all the CCNA instructors/lecturers and students in the department and collaborating with the Telecom Sector in Uganda to train the labour-force who are greatly interested in the CCNA course that gives them a solid foundation in building scalable and secure networks.