

# **Future of ICT Capacity Building**

## **Priorities of ICT Capacity building in the coming 2-4 years**

- Enhance human skills on the area of technology, cyber law, especially in all matters related to conversions and NGN.
- Lack of competent subject matter expertise

## **Propose strategies to overcome the challenges on human capacity building including the use of face-to-face e-learning and Blended learning**

- Analyzing required skills
- Increasing awareness of e-learning and blended learning
- Develop e-learning and blended learning trainers
- Set budget for e-learning and blended learning.

## **Suggest recommendations for the ITU Human Resources Development Work Plan.**

- Enhance the standards of quality of delivered training
- ITU should provide support on practical solutions to help HRD management in the above mentioned challenges
- ITU should establish benchmarking criteria (standardized competency framework) for all the jobs in telecom industry.
- ITU should encourage cross posting approach between international entities

